

SPELTHORNE VOLUNTEER DRIVERS

Newsletter No. 05



Spring/Summer 2018

GDPR - What does it mean for SVD?

You may have heard and read in the news recently about GDPR. The European Union's General Data Protection Regulation (GDPR) comes into effect on 25th May, 2018. GDPR introduces new accountability obligations and stronger rights and restrictions on data handling.



Well, what does it mean for SVD?

GDPR introduces new obligations for any organisation that handles data about EU citizens and brings data breach notification into European law for the first time. It also places stricter responsibilities on organisations, including SVD, to prove they are adequately managing and protecting your personal data.

SVD hold client's personal information, eg, name, address and telephone number in order to administer requests for transport to medical related appointments.

To comply with GDPR, these details will not be disclosed to any third party outside of SVD, except in exceptional emergency circumstances to pass on to medical personnel or to next of kin.

SVD is committed to ensuring that client's privacy and personal information is protected. SVD undertake to keep data in a locked container or password protected computer.

If a client decides they no longer wish to utilise the service SVD provide, then within 30 days of being notified of such, SVD will remove that person's details from their records.

Volunteer Quotes by the Famous

Some quotes by the famous about volunteers:

- "We make a living by what we get, but we make a life by what we give" - *Winston Churchill*
- "Only a life lived for others is worth living" - *Albert Einstein*
- "The best way to find yourself is to lose yourself in the service of others" - *Mahatma Ghandi*
- "As you grow older, you will discover that you have two hands. One for helping yourself, the other for helping others" - *Audrey Hepburn*



SVD Committee:

Chairperson: Anne Grigg
Secretary: Gill Peters
Treasurer: Michael Wright
Members: Judy Hall, Evelyn Lawrence, Stuart Surridge
Surrey Community Action Advisor: Vicki Turton



SVD Driver Profile

This newsletter's Driver Profile features long-serving SVD driver Sue Smith.

Name: Sue Smith

Husband's Name: Rod (also an SVD driver!)

Children/Grandchildren: 3 children, 5 grandchildren, 2 great grandchildren

Year of Joining SVD: 2010

Favourite Food: Sweet potato

Hated Food: Anything spicy

Likes: Love seeing grandchildren and playing with great grandchildren

Dislikes: TV - Big Brother

Favourite Sports: I like most sports as long as I can watch and not actually 'do', but especially rugby. Rod and I used to be in the darts team at The Green Man at Hatton Cross (does that count?!)

Favourite TV Programme: Call the Midwife / Downton Abbey / Poldark / Emmerdale

Favourite Holiday Destination: Judging by the number of times we've been there it must be Cyprus, but going further afield lately - Caribbean

Least Favourite SVD Destination: Rowley Bristow Unit at St. Peters Hospital. The parking is appalling and the department is always full to bursting

Hobbies: Family history (found out a few things that were never meant to be found out!), sewing (cross stitch and quilting), card making, gardening (allotment), walking (in fair weather)



SVD Annual General Meeting

This year's SVD Annual General Meeting will take place at 2 p.m. on Monday, 16th July. The venue will be The Goddard Room in the Council Offices at Knowle Green, Staines upon Thames.

All drivers and SVD clients are invited, and encouraged, to attend this important meeting.



SVD Contact Details:

Duty Officer Tel No. 07817 926736
Hours: 10.00 a.m. to 12 noon, Mon to Fri
Website: spelthornevolunteerdrivers.org
Email: spelthornevolunteerdrivers@gmail.com

